



Genius Group Ltd  
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Singapore 039190

**Notice of Potential Market Manipulation and  
Formal Demand to Reinstate Buy Button for Genius Group (GNS)**

November 17, 2025

**TO:**

Walter W. Bettinger II, Chief Executive Officer  
Charles Schwab & Co., Inc.  
3000 Schwab Way  
Westlake, TX 76262

**CC:**

- Peter J. Morgan, Executive Vice President & General Counsel
- Candice T. Aaron, Chief Compliance Officer
- Jonathan Craig, Managing Director, Head of Retail Investing
- Legal Department, Charles Schwab & Co., Inc
- Compliance Department, Charles Schwab & Co., Inc
- Eva Mantziou, Chief Legal Officer, Chief People Officer, Genius Group Ltd
- Magdalena Korzeniowska, Company Legal Counsel, Genius Group Ltd

**Re: Formal Notice and Demand Concerning Removal of “Buy” Functionality for  
GNS (NYSE American: GNS)**

Mr. Bettinger,

I write in my capacity as Founder & CEO of **Genius Group Ltd** (NYSE Amex: GNS).

Our company has received multiple investor complaints that Schwab has **disabled the “Buy” button for GNS shares, requiring investors to call in their buys** while continuing to allow the “Sell” function with no explanation provided either to our company or to the investing public. This conduct, if accurate, imposes a **fundamentally unfair trading dynamic** for our investors.

While we recognise that Schwab retains broad discretion under its Customer Agreement and policies to suspend or limit services, including trading functions, there is **no transparent or disclosed regulatory, clearing, margin or risk-based reason publicly associated with GNS** that would justify restricting buys alone.

Absent such justification, the selective disabling of the Buy button appears **arbitrary, discriminatory and potentially suppresses legitimate demand, amplifies sell-side pressure, potentially causing damage not just for your clients, but for all our GNS investors.**

## Demand for Immediate Action

Accordingly, Genius Group hereby demands:

1. **Immediate reinstatement** of full Buy-side functionality for GNS shares on your platform.
2. A **written explanation**, provided within **five (5) business days**, identifying the legal, regulatory or operational basis if any (including any margin/clearing risk model) for disabling the Buy button for GNS.
3. Written confirmation that no communications or directives from any market makers, wholesalers, clearing firms, or other third parties influenced this restriction.
4. A commitment that Schwab will provide **written advance notice** of any future trading restrictions placed on GNS (including limits, freezes, or buy/sell functionality changes).

**Preservation of Records:** Effective immediately, Schwab is instructed to preserve ALL documents, communications and system logs relating to decisions affecting GNS trading functionality, including: internal memos, risk alerts, API logs, clearing-firm correspondence, market-maker communications, trade-flow data, customer-ticket records, Slack/Teams chat logs, SMS/WhatsApp messages or other internal communication platforms, and any compliance reviews or changes in system rules referencing GNS. Failure to preserve such materials may result in a claim for spoliation of evidence.

**If Schwab does not re-enable the Buy button within 24 hours of receipt of this letter** and provide a satisfactory explanation within five (5) business-day deadline, **Genius Group will escalate this matter to our external litigation counsel and pursue referral to relevant regulators** (including the U.S. SEC and FINRA). We reserve all rights to initiate legal action for damages, injunctive relief, independent auditor reviews, public statements, and any remedies available under U.S. and international securities law.

**Our company is committed to protecting our investors** and ensuring GNS trades on a fair and transparent basis. Similarly, we expect Schwab, as a major U.S. brokerage platform, to uphold its obligations to market access and investor fairness with the highest integrity.

**This letter is being publicly shared with our shareholders** and will be posted on the official Genius Group website and social-media channels. **We are soliciting further investor reports** and corroboration of platform limitations to include in any regulatory referrals or litigation enhancement efforts. Our shareholders must have unfettered access to fairly traded markets.

Sincerely,



Roger James Hamilton  
Founder & CEO  
Genius Group Ltd

Attached – Appendix: Public Investor Complaints related to buying GNS via Schwab

## Appendix: Public Investor Complaints related to buying GNS via Schwab

- (1) On November 16, 2025 at 22:57 GMT, Alexander Mis (@AlexanderM29734) reported that Charles Schwab was preventing electronic purchases of GNS and several other stocks, forcing investors to phone in their orders. He stated this restriction directly discouraged him from investing.  
URL: <https://x.com/AlexanderM29734/status/1990192492537397256>
- (2) On November 16, 2025 at 21:51 GMT, ThatManBilly (@ThatManBilly) described a lengthy call with Schwab during which a representative explained that Schwab disables the GNS buy button to protect clients from “bad actors” and “nefarious activity.” He said his buy orders could not be honored electronically and he regretted missing an investment opportunity because the platform blocked him.  
URL: <https://x.com/ThatManBilly/status/1990175984012984713>
- (3) On November 16, 2025 at 19:34 GMT, Notweirdal (@Notweirdal37144) claimed that Schwab, Fidelity, and Robinhood removed the GNS buy button partly because, after the lawsuit filing, market makers allegedly stopped paying for order flow on GNS, turning broker revenue into cost.  
URL: <https://x.com/Notweirdal37144/status/1990141370648949127>
- (4) On November 16, 2025 at 16:14 GMT, Tony Lopanto (@Scimmia67Tony) complained that Schwab would not let him buy GNS online and forced him to call in an order, calling the restriction suspicious and comparing it to tactics seen in other manipulated stocks.  
URL: <https://x.com/Scimmia67Tony/status/1990091206421041601>
- (5) On November 15, 2025 at 23:20 GMT, GoLD MiNDeR! (@MinderGold) stated that after the GNS halt was lifted, Schwab told him he had to call in to place his buy order — but no representative was available after 4 pm, effectively preventing him from buying shares.  
URL: <https://x.com/MinderGold/status/1989835950428393706>
- (6) On November 15, 2025 at 21:12 GMT, America First Veteran (@THMorse) shared that he holds 41,000 GNS shares across Schwab and Fidelity, and that Schwab made buying difficult while Fidelity completely blocked online buys, providing a screenshot as evidence.  
URL: <https://x.com/THMorse/status/1989803842062688748>
- (7) On November 15, 2025 at 20:09 GMT, 5280APE (@5280Ape) reported that Schwab would not let him buy 20,000 GNS shares online, and he was unable to call the support line at the time, preventing the trade altogether.  
URL: <https://x.com/5280Ape/status/1989787862133510588>
- (8) On November 15, 2025 at 20:00 GMT, HLS (@Htillano) stated he has been forced to call Schwab for months to buy GNS because the buy button has been disabled, and suggested brokers were doing this deliberately to control a potential squeeze.  
URL: <https://x.com/Htillano/status/1989785601806405790>
- (9) On November 15, 2025 at 18:12 GMT, saveDemocracy (@AmarePaulos) said Schwab prevented him from buying GNS at \$0.74, forced him to call in, and then filled his order at \$0.766 instead, costing him potential gains. He said he has screenshots of Schwab’s denial.  
URL: <https://x.com/AmarePaulos/status/1989758431985897541>
- (10) On November 15, 2025 at 17:58 GMT, Brian Giza (@BrianGiza) reported that while he holds GNS across five brokerages, only Moomoo and SoFi allow immediate GNS buys, implying Schwab and others restrict buying.  
URL: <https://x.com/BrianGiza/status/1989754985371054526>
- (11) On November 15, 2025 at 17:44 GMT, Taigon (@TaigonWorthen) stated that Schwab removed the ability to buy GNS through ThinkOrSwim due to the price falling below \$1, forcing him to make phone-in trades.  
URL: <https://x.com/TaigonWorthen/status/1989751287995588777>
- (12) On November 15, 2025 at 17:21 GMT, john (@stocklose12345) complained that Charles Schwab was not allowing investors to buy GNS at all and encouraged others to file complaints.  
URL: <https://x.com/stocklose12345/status/1989745567887700437>

- (13) On November 15, 2025 at 16:33 GMT, Bub (@BubStine) attempted to buy GNS after trading resumed, but Schwab's app would not allow it, forcing him to call in and have the order manually executed by a broker.  
URL: <https://x.com/BubStine/status/1989733397376459187>
- (14) On November 15, 2025 at 16:20 GMT, ThatManBilly (@ThatManBilly) stated he was still unable to buy GNS on ThinkOrSwim and questioned what happens to investors whose orders are denied by brokers.  
URL: <https://x.com/ThatManBilly/status/1989730206979166330>
- (15) On November 15, 2025 at 14:59 GMT, David (@David4304473651) said he attempted to buy more GNS but Schwab blocked him online and he was only able to complete the purchase by calling in.  
URL: <https://x.com/David4304473651/status/1989709824783765909>
- (16) On November 15, 2025 at 14:15 GMT, FIRE Investing (@FIRE\_InvestApp) reported that on November 15 they were unable to buy GNS on Robinhood, and since June 2025, Fidelity has prevented GNS buys unless investors call in, discouraging purchases.  
URL: [https://x.com/FIRE\\_InvestApp/status/1989698851301626153](https://x.com/FIRE_InvestApp/status/1989698851301626153)
- (17) On November 15, 2025 at 14:04 GMT, Needle N. Haystack (@holdtillhurts) stated that Schwab completely removed his buy button for GNS and also extended deposit hold times before allowing him to trade, worsening the disadvantage to investors.  
URL: <https://x.com/holdtillhurts/status/1989695945575997545>
- (18) On November 15, 2025 at 13:58 GMT, Mike Hermsen (@Herme777) confirmed that Schwab had removed his GNS buy button. He shared that he has previously lost six figures in other situations involving similar brokerage restrictions.  
URL: <https://x.com/Herme777/status/1989694501707731201>
- (19) On November 15, 2025 at 13:15 GMT, e (@FREEEMTLP) reported that both Schwab and Fidelity required him to call in to place GNS buy orders, with online buying blocked entirely.  
URL: <https://x.com/FREEEMTLP/status/1989683652737851742>
- (20) On November 15, 2025 at 13:13 GMT, Jennie (@Jennie59448782) stated that she attempted to buy GNS online at Schwab and was met with a message forcing her to call a representative. She noted this problem started around six weeks earlier.  
URL: <https://x.com/Jennie59448782/status/1989681285749682521>
- (21) On November 15, 2025 at 12:28 GMT, Sam (@Sam\_Mac12) detailed multiple attempts to buy GNS through Schwab that were blocked both online and via the robo-assistant. Only the sell button was available. He reported needing to speak with a live representative who read scripted warnings, and that even small purchases (as low as \$500) were blocked for him and four coworkers.  
URL: [https://x.com/Sam\\_Mac12/status/1989671753795109140](https://x.com/Sam_Mac12/status/1989671753795109140)
- (22) On November 15, 2025 at 12:17 GMT, Smokentoken (@smokentoken4750) said Robinhood forced him to use settled funds to buy GNS, while instant deposits worked for every other stock or crypto. He said this restriction caused him to miss multiple dip-buying opportunities.  
URL: <https://x.com/smokentoken4750/status/1989669092064936237>
- (23) On November 15, 2025 at 12:07 GMT, HLS (@Htillano) reported that even when calling Schwab after hours, the broker told him GNS was "not available for sale," despite normally being tradable. He questioned what happened to Schwab's fiduciary duty.  
URL: <https://x.com/Htillano/status/1989666494209466505>
- (24) On November 15, 2025 at 12:01 GMT, \$gtii Pig says Oink (Kent) (@kropwrestling) said he could not buy GNS using Schwab's regular system and received a message requiring him to contact Schwab by phone to complete the order.  
URL: <https://x.com/kropwrestling/status/1989665087519690888>
- (25) On November 15, 2025 at 12:00 GMT, Joe (@TheApester15) reported that Schwab would not let him buy GNS unless he called in his order. He said he did not have time for phone trades, causing

him to postpone buying entirely.

URL: <https://x.com/TheApester15/status/1989664774930796899>

- (26) On November 15, 2025 at 11:59 GMT, HLS (@Htillano) stated that he tried to purchase GNS online through Schwab, but the buy button was disabled. Upon calling in, he was told GNS was unavailable for after-hours purchase.  
URL: <https://x.com/Htillano/status/1989664585079763035>
- (27) On November 15, 2025 at 11:51 GMT, Pianero (@Jca\_Arcilla) said he has been a long-time GNS holder and still cannot buy GNS on Schwab. He shared a screenshot showing buy access blocked.  
URL: [https://x.com/Jca\\_Arcilla/status/1989662446261559749](https://x.com/Jca_Arcilla/status/1989662446261559749)
- (28) On November 15, 2025 at 11:48 GMT, Josh (@JoshhMoshh45) stated that he has been with Schwab for eight years with no previous issues, but for the last two months he has been unable to buy GNS online and must call in to place orders.  
URL: <https://x.com/JoshhMoshh45/status/1989661810962915715>
- (29) On November 15, 2025 at 11:40 GMT, Zack Trades (@MMATsource) said he had video footage showing that Schwab would not allow him to buy GNS.  
URL: <https://x.com/MMATsource/status/1989659756269903886>
- (30) On November 14, 2025 at 23:49 GMT, HLS (@Htillano) reported that Schwab had disabled after-hours buying for GNS entirely, calling it the “epitome of market manipulation.”  
URL: <https://x.com/Htillano/status/1989480798702260345>
- (31) On November 14, 2025 at 23:30 GMT, HLS (@Htillano) posted again stating that the GNS buy button at Schwab remained disabled without explanation.  
URL: <https://x.com/Htillano/status/1989476027870187666>
- (32) On November 14, 2025 at 16:24 GMT, Brick Shitthouse (@1Herndo) reported that Schwab would not let him buy GNS two days earlier, indicating the restriction was ongoing.  
URL: <https://x.com/1Herndo/status/1989368755521286424>
- (33) On November 11, 2025 at 21:23 GMT, Realm\_Walker\_ (@Realm\_Walker\_) reported that Schwab still had the buy button turned off for GNS, saying the issue persisted despite previous complaints.  
URL: [https://x.com/Realm\\_Walker\\_/status/1988357021008359459](https://x.com/Realm_Walker_/status/1988357021008359459)
- (34) On November 6, 2025 at 16:02 GMT, Ry (@Ryoguy2013) said Schwab had been restricting GNS buys for over three weeks. He noted he owns over 100,000 GNS shares and was angry that he couldn't buy dips due to Schwab's blocking.  
URL: <https://x.com/Ryoguy2013/status/1986464206926061854>
- (35) On November 6, 2025 at 14:43 GMT, H0n3yB@st@rd (@RandyCr77835119) uploaded screenshots showing restrictions and said the goal of reporting these issues was to alert GNS, not to blame GNS.  
URL: <https://x.com/RandyCr77835119/status/1986444363795239370>
- (36) On November 6, 2025 at 14:02 GMT, H0n3yB@st@rd (@RandyCr77835119) told you directly that Schwab blocked his GNS buy attempt, citing “manipulated security” and “for your protection” as reasons.  
URL: <https://x.com/RandyCr77835119/status/1986433926995259415>
- (37) On November 4, 2025 at 05:26 GMT, Needle N. Haystack (@holdtillithurts) asked whether Schwab would take away Tesla's buy button the same way they removed it for GNS, implying selective enforcement and manipulation.  
URL: <https://x.com/holdtillithurts/status/1985579313895535002>
- (38) On November 2, 2025 at 20:11 GMT, Peter (@paitai123) reminded followers that Robinhood, Fidelity, and Schwab had removed the GNS buy button while claiming it was due to volatility — even though GNS had been trading sideways for months.  
URL: <https://x.com/paitai123/status/1985077392365224348>

- (39) On October 27, 2025 at 12:11 GMT, GLENN NORRIS (@Gnorris360N) reported that Schwab was still blocking buy orders for GNS, stating this had been happening repeatedly.  
URL: <https://x.com/Gnorris360N/status/1982782163142459734>
- (40) On October 23, 2025 at 11:30 GMT, GLENN NORRIS (@Gnorris360N) again asked why Schwab had removed the GNS buy button, calling the situation "insane."  
URL: <https://x.com/Gnorris360N/status/1981322381869097082>
- (41) On October 21, 2025 at 17:20 GMT, GLENN NORRIS (@Gnorris360N) said Schwab was once again blocking buy orders for GNS, suggesting a recurring pattern.  
URL: <https://x.com/Gnorris360N/status/1980685645208281106>
- (42) On October 20, 2025 at 17:45 GMT, Regarded Ape (@RegardedApe) said he waited 30 minutes on the phone only for Schwab to tell him they were unable to place a GNS buy order for him.  
URL: <https://x.com/RegardedApe/status/1980329421186953694>
- (43) On October 20, 2025 at 16:30 GMT, Matt (@matty7281) reported that Schwab and Fidelity wouldn't allow GNS buys.  
URL: <https://x.com/matty7281/status/1980310664007827605>
- (44) On October 16, 2025 at 14:34 GMT, Trader Joe (@tanyalsman1) said Schwab and Fidelity were still preventing investors from buying GNS, comparing it to the 2021 buy-button removals on GME and AMC.  
URL: <https://x.com/tanyalsman1/status/1978831966871949818>
- (45) On October 16, 2025 at 12:05 GMT, X Market News (@xMarketNews) encouraged Schwab and Fidelity users to contact their brokers daily until the GNS buy button was reinstated.  
URL: <https://x.com/xMarketNews/status/1978794382053474702>
- (46) On October 15, 2025 at 18:20 GMT, Ry (@Ryoguy2013) asked Schwab publicly why he could no longer buy GNS after purchasing shares there for over 2.5 years, calling the restriction unacceptable.  
URL: <https://x.com/Ryoguy2013/status/1978526522081251591>
- (47) On October 15, 2025 at 02:19 GMT, Joe (@TheApester15) reported that Schwab would not allow him to buy GNS.  
URL: <https://x.com/TheApester15/status/1978284557456540093>
- (48) On October 13, 2025 at 14:14 GMT, Ry (@Ryoguy2013) stated that he still could not buy GNS on Schwab and asked publicly why Schwab continued to block purchases while allowing sells.  
URL: <https://x.com/Ryoguy2013/status/1977739686954123490>
- (49) On October 10, 2025 at 22:52 GMT, Paul Bronks (@SlenderSherbet) posted a sarcastic note that "technical teams are working hard to resolve the issue".  
URL: <https://x.com/SlenderSherbet/status/1976782986189455575>
- (50) On October 10, 2025 at 15:44 GMT, Bajic (@Bajic76) asserted that both Fidelity and Schwab had shut off GNS buying. He encouraged traders to buy wherever they still could.  
URL: <https://x.com/Bajic76/status/1976675225954902133>
- (51) On October 10, 2025 at 13:31 GMT, Name cannot be blank (@Python0o) shared a short-volume alert on GNS, indirectly pointing to heightened manipulative shorting behavior during the same period that brokers were restricting buy orders.  
URL: <https://x.com/Python0o/status/1976641781858005401>
- (52) On October 9, 2025 at 13:30 GMT, HLS (@Htillano) again attempted to buy GNS on Schwab and found the buy button disabled. When he called, he was told volatility required the trade to be placed manually.  
URL: <https://x.com/Htillano/status/1976279071635243062>
- (53) On October 9, 2025 at 12:55 GMT, X Market News (@xMarketNews) announced that retail investors were declaring a national boycott of Schwab, Fidelity, and Robinhood over buy-button

restrictions on GNS and other securities, likening it to the 2021 events in GME and AMC.  
URL: <https://x.com/xMarketNews/status/1976270336917446800>

- (54) On October 8, 2025 at 18:22 GMT, Pmt1 (@bankrate1org) said they attempted to buy GNS on Schwab minutes earlier and were blocked, offering to contribute evidence to your lawsuit.  
URL: <https://x.com/bankrate1org/status/1975990080482509298>
- (55) On October 8, 2025 at 15:30 GMT, HLS (@Htillano) confirmed that Schwab's buy button on GNS appeared active, but any attempt to execute a buy transaction was automatically declined.  
URL: <https://x.com/Htillano/status/1975946828173693434>
- (56) On August 28, 2025 at 16:57 GMT, Regarded Ape (@RegardedApe) stated that Schwab refused to allow an attempted \$5,000 GNS purchase with unsettled funds, calling the restriction "bullshit."  
URL: <https://x.com/RegardedApe/status/1961110894273851598>
- (57) On August 19, 2025 at 14:48 GMT, Needle N. Haystack (@holdtillithurts) said that since Schwab turned off electronic GNS buying, he had not purchased a single share. He said he had only sold.  
URL: <https://x.com/holdtillithurts/status/1957817069354852625>
- (58) On July 25, 2025 at 01:02 GMT, Kevin Malone (@Malone\_Wealth) said Schwab removed the "review order" button within seconds of GNS hitting its lowest price of the day, preventing clients from reaching the buy screen, after which the stock rose 10%.  
URL: [https://x.com/Malone\\_Wealth/status/1948549276659056791](https://x.com/Malone_Wealth/status/1948549276659056791)
- (59) On July 3, 2025 at 11:54 GMT, Donnahue George (@DonnahueGeorge) demanded to know why Fidelity and Schwab were "killing the GNS buy button".  
URL: <https://x.com/DonnahueGeorge/status/1940741035170115775>

These are a selection of Investor complaints to indicate this is a wide reaching and long lasting issue, and is not a comprehensive list.